

ANCHORAGE CONVENTION CENTERS

DENA'INA CIVIC & CONVENTION CENTER • WILLIAM E. EGAN CONVENTION CENTER • SAVOR... ALASKA CATERING BY SMG

DENA'INA
CENTER | 600 West Seventh Avenue, Anchorage, AK 99501
phone (907) 263-2850 | fax (907) 644-2842

EGAN
CENTER | 555 West Fifth Avenue, Anchorage, AK 99501
phone (907) 263-2800 | fax (907) 263-2858

January 26, 2009

Letter of Recommendation

To Whom It May Concern:

It is my pleasure to recommend East Bay Restaurant Supply and in particular, Ms. Debbie George, Division Manager for East Bay, located at 8480 Enterprise Way, Oakland, CA 94621.

In my position as General Manager for the Anchorage Convention Centers, DBA: William A. Egan Civic and Convention Center and the Dena'ina Convention Center for nearly a decade, I have had the opportunity to work with literally dozens of suppliers, vendors and contractors. In Anchorage, we opened a new facility, the Dena'ina Center in the fall of 2008. In support for opening the Dena'ina Center, the facility management company, SMG, was hired early-on to consult on the planning phase and more pertinently, SMG was contracted for all Furniture, Fixtures and Equipment (FF&E) purchasing. East Bay Restaurant Supply Company was included in the competitive bid process and was awarded the catering equipment component.

Ms. George was instrumental in assisting me with the compilation of the needed equipment list, specifications and quantities required to open a 200,000 square foot convention center, with a five thousand person, sit-down dining capacity. Debbie's professionalism, attention to detail, exceedingly prompt response time and general knowledge of the industry was paramount to the ease of opening the new facility.

The recommendations made by Ms. George concerning the individual manufacturer for items such as tableware, glassware, heated banquet carts, front of the house serving items, back of the house kitchen small-wares and utensils were exactly what we needed. I have received several compliments regarding the high quality of the table service wares and we are more than satisfied as to the durability of the products purchased.

In an age of "order takers", I've rarely experienced such fabulous customer care. Needless to say - I highly recommend Ms. George and East Bay Restaurant Supply Company.

Sincerely,

Greg Spears – General Manager, Anchorage Convention Centers

- William A. Egan Civic and Convention Center & the
- Dena'ina Civic and Convention Center
- SAVOR... Alaska, Catering by SMG

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